



Day Two: Same As Day One

On Day 2 Of The ObamaCare Exchanges, Glitches Persist Across The Country

The ObamaCare Exchanges Continued To Experience “Technical Problems In Their Second Day Of Operation.” “The new online health insurance exchanges continued to experience heavy traffic and technical problems in their second day of operation Wednesday, as officials said the systems were still drawing more users than they had anticipated.” (Richard Perez-Pena, Abby Goodnough, and Robert Pear, “Problems Persist On Second Day Of Insurance Markets,” [The New York Times](#), 10/2/13)

- **While State-Run ObamaCare Exchanges Functioned Slowly And Were Peppered With Problems, The Federal ObamaCare Exchanges “Remained Trouble-Plagued.”** “Many state-run systems seemed to be functioning — albeit, in some cases, slowly and with scattered problems — but the federal system operating the exchanges for 34 states remained trouble-plagued.” (Richard Perez-Pena, Abby Goodnough, and Robert Pear, “Problems Persist On Second Day Of Insurance Markets,” [The New York Times](#), 10/2/13)

Chicago Tribune Headline: “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2.” (Peter Frost, “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2,” [Chicago Tribune](#), 10/2/13)

U.S. News & World Report Headline: “Computer Problems Still Vex Day 2 of Health Insurance Exchange Rollout.” (Karen Pallarito, “Computer Problems Still Vex Day 2 Of Health Insurance Exchange,” [U.S. News & World Report's HealthDay](#), 10/2/13)

The Star-Ledger Headline: “ObamaCare Website Still Reporting Glitches On Day 2 Of Enrollment.” (Dan Goldberg, “ObamaCare Website Still Reporting Glitches On Day 2 Of Enrollment,” [The Star-Ledger](#), 10/2/13)

The New York Times Headline: “Problems Persist On Second Day Of Insurance Markets.” (Richard Perez-Pena, Abby Goodnough, and Robert Pear, “Problems Persist On Second Day Of Insurance Markets,” [The New York Times](#), 10/2/13)

GLITCHES CONTINUE TO CAUSE PROBLEMS FOR OBAMACARE

“The Technical Glitches That Hampered The First Day Of Open Enrollment On The New Online Health Insurance Exchanges Persisted Into A Second Day.” (Dan Goldberg, “ObamaCare Website Still Reporting Glitches On Day 2 Of Enrollment,” [The Star-Ledger](#), 10/2/13)

- **“Computer Troubles Continued To Plague The Launch Of The Affordable Care Act's Health Insurance Exchanges On Wednesday.”** (Karen Pallarito, “Computer Problems Still Vex Day 2 Of Health Insurance Exchange,” [U.S. News & World Report's HealthDay](#), 10/2/13)
- **“Delays And Technical Problems Continued To Plague Enrollment Efforts” On The ObamaCare Exchanges.** “Delays and technical problems continued to plague enrollment efforts on the online insurance marketplaces created under President Barack Obama’s health care law on

Wednesday.” (Peter Frost, “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2,” [Chicago Tribune](#), 10/2/13)

Very Few People Were Able To Shop And Compare Plans. “But reports by government officials, consumers and private groups designated as ‘navigators’ to help consumers use the system all indicated that relatively few people were able to establish accounts, and fewer still were able to go beyond that step to shop and compare plans.” (Richard Perez-Pena, Abby Goodnough, and Robert Pear, “Problems Persist On Second Day Of Insurance Markets,” [The New York Times](#), 10/2/13)

“Error Messages” Welcomed Consumers That Chose To Shop The ObamaCare Exchanges

Consumers “Were Met With Error Messages Or Delays A Day After The System Launched.”

“Consumers trying to view and compare new insurance plans on healthcare.gov, the federal website running the Illinois insurance exchange, were met with error messages or delays a day after the system launched.” (Peter Frost, “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2,” [Chicago Tribune](#), 10/2/13)

- **Amongst Long Waits For Consumers, Web Page Malfunctions Told Consumers “To Try Again Later.”** “Consumers trying to log on to that system encountered long waits, malfunctioning Web pages and messages telling them to try again later.” (Richard Perez-Pena, Abby Goodnough, and Robert Pear, “Problems Persist On Second Day Of Insurance Markets,” [The New York Times](#), 10/2/13)

Visitors To The ObamaCare Exchanges Were Greeted With A “Holding Page.” “Those who visit the overburdened website may see a ‘holding page’ for a few minutes before they are able to enter the application process. Federal officials advised consumers to remain on the page and not refresh their browsers to hold their place in line.” (Peter Frost, “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2,” [Chicago Tribune](#), 10/2/13)

Others Found That The Security Question Was Left Blank. “Many ran into more trouble on the third step of the application process, which asks people to select security questions for their accounts. On several attempts late Tuesday night and Wednesday morning, the drop-down boxes that are supposed to populate a list of security questions were left blank, stalling the process.” (Peter Frost, “ObamaCare Enrollment Delays, Technical Problems Continue On Day 2,” [Chicago Tribune](#), 10/2/13)

On Day 2 In Louisiana, “Potential Customers Have Been Stalled On The” ObamaCare Website.

“Louisiana’s leading health insurance company reports that not one person has yet successfully enrolled in a new health care plan offered through the Affordable Care Act. Since the marketplaces opened to much fanfare Tuesday (Oct. 1), many of the state’s potential customers have been stalled on the website, unable to move past the portion of HealthCare.gov that instructs them how to set up their profile.” (Rebecca Catalanello, “ObamaCare Website Glitches Leave Blue Cross Of Louisiana Without New Enrollees,” [Times Picayune](#), 10/2/13)

The Associated Press Headline: “More Problems On Day 2 Of WA Health Exchange.” (“More Problems On Day 2 Of WA Health Exchange,” [The Associated Press](#), 10/2/13)

- **“Washington State's New Health Insurance Exchange Is Experiencing More Problems On Its Second Day Of Operation.”** (“More Problems On Day 2 Of WA Health Exchange,” [The Associated Press](#), 10/2/13)
- **Washington’s ObamaCare Exchange Continues To Experience Glitches And Consumers Have Been Told To Wait An Hour Or More.** “Although the website wahealthplanfinder.org may offer visitors a friendly bright green welcome, the internal workings of the site are experiencing glitches. A call to the help line on Wednesday morning reached a friendly operator telling people the site was experiencing difficulties and to try back in an hour or so.” (“More Problems On Day 2 Of WA Health Exchange,” [The Associated Press](#), 10/2/13)

Journal Sentinel Headline: “ObamaCare Exchanges Still Struggling On Day Two” (Jason Stein, “ObamaCare

Exchange Still Struggling On Day Two," [Journal Sentinel's All Politics](#), 10/2/13)

- **Wisconsin's Healthcare Exchange Continued To Be Plagued By Glitches And Delays.** "The online federal health-care marketplace for Wisconsin is still being plagued by glitches and delays as Wednesday afternoon. Visitors to the site were being told, 'We have a lot of visitors to the site.'" (Jason Stein, "ObamaCare Exchange Still Struggling On Day Two," [Journal Sentinel's All Politics](#), 10/2/13)
- **"This Is The Second Straight Day Of Problems For The Implementation Of The Health-Care Law, Which Also Comes Amid A Partial Federal Government Shutdown."** (Jason Stein, "ObamaCare Exchange Still Struggling On Day Two," [Journal Sentinel's All Politics](#), 10/2/13)

At 3PM Wednesday Afternoon, Visitors Were Unable To Look And "Compare Plans Or Enroll In Coverage In Florida." "But reports of problems persisted throughout the day. And by 3 p.m. ET Wednesday, a visitor to HealthCare.gov looking to compare plans or enroll in coverage in Florida still encountered this message: 'We have a lot of visitors on the site right now. Please stay on this page. We're working to make the experience better, and we don't want you to lose your place in line. We'll send you to the login page as soon as we can. Thanks for your patience!'" (Karen Pallarito, "Computer Problems Still Vex Day 2 Of Health Insurance Exchange," [U.S. News & World Report's HealthDay](#), 10/2/13)